

<Okusuruga Guest House>
Guesthouse rules

Check-in

Please Check-in is between 16:00 and 21:00.

check out

Please check out by 09:00 on your final day and return the key to lockbox upon check out. After checking out, we will keep your luggage for free, but please manage it at your own risk. We cannot be held responsible for any loss, theft, or damage.

Curfew

The curfew is 21:00. We will lock the front entrance at 21:00. Please use the door next to the front entrance to enter or leave after 21:00. In that case, please lock the door.

Please turn off the lights in the bedroom at 23:00.

Kitchen

Feel free to use the kitchen, utensils, dishes, and refrigerator. Please wash them after use and return them to their original locations. Please refrain from leaving cooking utensils and food out in the kitchen or using the kitchen for long periods of time when there are other guests staying in the room.

Internet

The room comes with WiFi for you to use. Please ask the host for the SSID and password.

Noise

Our Guest House is located in a residential area. Please refrain from loud noises or play music at a loud volume, as this may disturb the neighbors.

Smoking - Fire

Smoking is prohibited in all areas. Never use fire-powered equipment except for facility in the kitchen.

Electricity - Water

If you go out or check out, please make sure to turn off the air conditioner, room lights, etc.

Please do not leave water or hot water running. Please be mindful not to overuse electricity, water, and hot water. We would appreciate your cooperation in saving electricity and water in order to maintain the current accommodation charges.

Appliances, Furniture, Other equipment

Do not use home appliances etc. in the wrong way. And be careful not to roughly handle or contaminate household appliances, furniture, or other equipment.

Toilet

Please keep the toilet clean during use.

Please only flush the toilet paper provided in the toilet, and do not flush other foreign objects down the toilet.

Etiquette

- Please refrain from inconvenience to other customers.
- Please do not enter any place other than the guesthouse area.

- Please do not touch the equipment such as kayaks in the shared space.
- Please refrain from using the shared space for extended periods of time when other guests are present.
- Please take off your shoes before entering.
- Please do not bring guests that are not on the reservation.
- Please do not burn incense or spray other strong fragrances in the room.
- Please help us to sort the garbage.
- Please do not bring or use illegal drugs on the premises.
- Please do not use the towel for cleaning/dusting.
- Please do not take anything in your room with you.

Others

- We may demand compensation in the case that items in the room are damaged or severely dirtied.
- Please refrain from entering the building except for guests. If you wish to conduct a short (approximately 20 or 30 minutes) interview or other meeting in the facility, please be sure to ask permission from the person in charge of the guesthouse. If you enter without permission, you will be charged 4,000 yen per person as a facility use fee. per person as a facility use fee.

Number of operating days per year and hours without a host

Our guesthouse operates in accordance with the Residential Accommodation Business Law. Due to this law, there is a limit of 180 days of operation per year, and there may be days when we are not open for business.

In addition, we may limit the number of nights that can be reserved to one or two nights. In this case, guests who wish to stay for consecutive nights are requested to stay for the number of consecutive nights. In such cases, the host may not be available between check-out time and check-in time (09:00–16:00) and may not be able to respond to guests. We apologize for this and ask for your understanding.

(Example of 2 days and 1 night stay: If you check in on April 1 and check out on April 3, you will stay for 2 days and 1 night starting April 1, check out once at 9:00 a.m. on April 2, and check in again at 9:00 a.m. on April 2. You stay for 1 night and 2 days from April 1, check out at 9:00 a.m. on April 2, and stay for 1 night and 2 days again from 4:00 p.m. on April 2. You will check out at 9:00 a.m. on April 2 and check in again at 4:00 p.m. on April 2 for one night and two days. (Please note that in this case, there will be no change of beds, and you can leave your luggage in your room as it is, but we cannot be held responsible for any loss or theft.)

If you have any questions, do not hesitate to ask us.