

<Okusuruga Guest House>

Guesthouse rules

Check-in

Please Check-in is between 16:00 and 21:00.

check out

Please check out by 09:00 on your final day and return the key to lockbox upon check out. After checking out, we will keep your luggage for free, but please manage it at your own risk. We cannot be held responsible for any loss, theft, or damage.

Curfew

The curfew is 21:00. We will lock the front entrance at 21:00. Please use the door next to the front entrance to enter or leave after 21:00. In that case, please lock the door.

Please turn off the lights in the bedroom at 23:00.

Kitchen

Feel free to use the kitchen, utensils, dishes, and refrigerator. After using, wash it and put it back in place.

Internet

The room comes with WiFi for you to use. Please ask the host for the SSID and password.

Noise

Our Guest House is located in a residential area. Please refrain from loud noises or play music at a loud volume, as this may disturb the neighbors.

Smoking • Fire

Smoking is prohibited in all areas. Never use fire-powered equipment except for facility in the kitchen.

Electricity • Water

If you go out or check out, please make sure to turn off the air conditioner, room lights, etc.

Please do not leave water or hot water running. Please be mindful not to overuse electricity, water, and hot water. We would appreciate your cooperation in saving electricity and water in order to maintain the current accommodation charges.

Appliances, Furniture, Other equipment

Do not use home appliances etc. in the wrong way. And be careful not to roughly handle or contaminate household appliances, furniture, or other equipment.

Toilet

Please keep the toilet clean during use.

Please only flush the toilet paper provided in the toilet, and do not flush other foreign objects down the toilet.

Etiquette

- Please refrain from inconvenience to other customers.
- Please do not enter any place other than the guesthouse area.
- Please do not touch the equipment such as kayaks in the shared space.
- Please take off your shoes before entering.

- Please do not bring guests that are not on the reservation.
- Please do not burn incense or spray other strong fragrances in the room.
- Please help us to sort the garbage.
- Please do not bring or use illegal drugs on the premises.
- Please do not use the towel for cleaning/dusting.
- Please do not take anything in your room with you.

Others

We may demand compensation in the case that items in the room are damaged or severely dirtied.

If you have any questions or issues, please contact us.