

<Okusuruga Guest House> Guesthouse rules

Check-in

Please Check-in is between 15:00 and 21:00.

Check out

Please check out by 10:00. Please hand the key directly to the host or return it in the white mailbox located halfway up the outside stairs leading to the second floor. Please be sure to adhere to the check-out time, as cleaning may not be completed in time for the next guest's check-in time.

It may be possible to extend your check-out period (*charges apply). If you wish to extend your check-out time, please inform our staff. Extension fee is 700 yen every 30 minutes (per room)

*Service is available until noon at maximum.

Curfew

There is no specific curfew or lights-out time, but please be quiet after 10:00 pm, as this may disturb the neighbors and other customers.

Kitchen

You are free to use the kitchen, cooking utensils, tableware, and refrigerator. Please wash it after use and return it to its original place. Do not leave cooking utensils, tableware, or ingredients in the kitchen or on the table. Also, if there are other customers, please refrain from using the kitchen for long periods of time. Also, if you have something with a strong odor, such as fish, please bring a ziplock or plastic bag and double-layer it to prevent the odor before throwing it away.

Noise

Our Guest House is located in a residential area. Please refrain from loud noises or play music at a loud volume, as this may disturb the neighbors.

Smoking - Fire

Smoking is completely prohibited inside the facility. Also, please do not use firearms other than those provided in the kitchen, etc.

Electricity - Water

Please be sure to turn off the air conditioner and lights in your room when you go out for a long time or check out. Also, do not leave water or hot water running. In order to maintain the current accommodation rates, we ask for your cooperation in conserving electricity and water.

Appliances, Furniture, Other equipment

Please do not handle appliances, furniture, or other equipment roughly or soil them.

Additionally, you may not take any equipment home with you. (*Includes towels)

Toilet

Please keep the toilet clean during use.

Please only flush the toilet paper provided in the toilet, and do not flush other foreign objects down the toilet.

Etiquette

- Please refrain from any behavior that may cause inconvenience to other customers.
- Please do not take away equipment, towels, etc. from the facility.
- If there are other customers, please refrain from occupying the shared space for a long time.

- Do not enter private areas within the building.
- Please do not touch the kayaks and other equipment in the shared space.
- Please take off your shoes before entering.
- Do not burn incense or create strong odors in the room.
- Do not bring or use drugs or other illegal substances.
- Please only flush the toilet paper provided, and do not flush foreign objects such as gum.

Others

▪ Please refrain from allowing anyone other than guests to enter the building. If you wish to have a short interview (approximately 20 to 30 minutes) within the facility, please be sure to obtain permission from the person in charge of the guesthouse. If you enter the room without permission, you may be charged an additional accommodation fee.

▪ If equipment or equipment is damaged or excessively soiled due to non-normal use, you may be required to pay for the damage. In addition, if you lose your key, you will be charged 3,000 yen for creating two duplicate keys for room 201, and 5,000 yen for room 101 as the key will also need to be replaced.

▪ Please be sure to use a bed with sheets on it. If there are not enough beds with sheets for the number of people who have made a reservation, please ask a staff member.

If you use a bed without sheets, the comforter, pillow, mat, etc. will need to be cleaned, so you may be charged a cleaning fee of 3,000 yen per bed.